



Norfolk and Suffolk Health and Care Awards 2026

Inspirational Leader Award

Talent Beiley

Norfolk and Suffolk NHS Foundation Trust

Since stepping into her role as Associate Director of Nursing and Quality, Talent has demonstrated outstanding leadership, resilience and a clear commitment to improving patient care and staff engagement. She has successfully managed complex challenges, including service disruptions and patient safety incidents, remaining calm under pressure and ensuring continuity of care while inspiring confidence among colleagues.

Talent played a key role in leading an unannounced CQC inspection—the first in six years—resulting in secure services achieving an overall 'Good' rating, with improvements in safety and 'Outstanding' recognition in areas relating to patient involvement and evidence-based care. Her leadership has strengthened a culture of openness, compassion and collaboration, ensuring that service users are actively involved in their care and that staff feel supported to deliver high-quality outcomes.

A defining feature of Talent's leadership is her inclusive approach. She has amplified underrepresented voices across forensic services and the wider Trust, creating opportunities for greater involvement and influence. Her authenticity and willingness to share her own experiences, including speaking openly about her journey as a Black female leader, have inspired colleagues and reinforced a culture of equality and respect.

Talent has driven improvement initiatives, including enhancing handovers and clinical record-keeping through Listening into Action programmes, leading to clearer communication, better coordination and increased staff confidence. Her energy, passion and willingness to go beyond her role have had a sustained impact. Talent's leadership embodies NHS values, making her a highly respected and truly inspirational leader.